



January 11, 2021

Online Giving Instructions

Thank you for your interest in online giving at Pioneer Ocean View United Church of Christ.

Our online giving page is available at <https://povucc.breezechms.com/give/online>. You will also see donation links on the church external and internal web pages.

You may choose to make your donation on any personal computer or mobile device.

Online transactions can be made with either your credit/debit card information or your bank account information. Online donations are secured through the latest HTTPS SSL encryption connection in a PCI compliant data center. Your credit card number and bank account numbers are never visible to church staff or church leadership.

A screenshot of the online giving interface. At the top, it says "Give to Pioneer Ocean View UCC" and displays "\$ 0.00". Below this is a dropdown menu with "Give to 1100 Pledged Income for 2021 (TD)" selected, and a link "Add Gift to Another Fund". Below that is another dropdown menu with "Give this One Time" selected. At the bottom is a dropdown menu with "Give by Credit/Debit Card" selected. A blue "Continue" button is at the bottom. Four blue arrows point from the numbered list on the right to these four elements: the amount, the fund dropdown, the frequency dropdown, and the payment method dropdown.

1. Enter donation amount
2. Select fund – occasionally, we may offer multiple funds. Use the down arrow or the “Add Gift to Another Fund” to split your donation.
3. Frequency – you can make this a One Time donation or use the down arrow to set up a recurring donation.
4. Method – select either credit/debit or ACH bank transfer

Notes:

1. Donation amount
2. Fund – The system will default to pledged income for the current year. You can split your one donation into more than one fund in a single donation.
3. Frequency - You can make a one time donation, or designate the amount entered to be deducted every week, every other week, monthly or yearly. In addition, recurring donations can begin on the date you specify.
If you choose to set up a recurring donation, the donation amount will be automatically deducted each frequency interval until we receive instructions to delete your recurring record. Please contact Judy Teshima at jatesh@san.rr.com to delete your recurring record. If desired,

you will then be able to create a recurring donation with updated donation amounts and frequencies.

4. Method – credit card/debit card can be Visa, MasterCard, Discover, American Express, or ACH bank transfer. Credit/debit card transactions require information from your charge card. ACH bank transfer transactions require the checking account number and bank routing number, shown on your individual checks.

Payment Information

Your Name _____ Email Address _____

Card Number _____ MM / YY _____ CVC _____

Street Address _____ City _____ State ▾ Zip _____

Comments (optional) _____

Add \$3.30 to cover the processing fee ⓘ
The fee would be \$1.26 for an ACH bank transfer.

Give \$100.00

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5. Comments – use this comment field to enter additional notes. This field can be used as you would the memo line of hand written check.

6. Processing fee. POVUCC would typically pay for online transactions costs from its General Operating funds. These costs generally range from 1.0% to 3% of the transaction total. Please consider checking this box to increase the amount of your donation to help us cover the processing fee.

Shown above is the Payment Information for a credit/debit card. The comments field and processing fee checkbox are also shown on the Payment Information for an ACH Bank Transfer.

Frequently Asked Questions (FAQ's)

Online Transactions

1. What is the difference between credit card and ACH transactions?

Practically speaking, credit card transactions fees are relatively higher and are transferred to our church bank account faster than ACH Bank Transfers. Credit cards transactions with errors will automatically continue to resolve across many days, whereas ACH Bank Transfers will be rejected after one failed attempt.

2. Can I split my donations across different recipients?

Yes, this option is available from the select fund pull down menu. If you do not see the name of the fund you wish to donate to, simply indicate this fund in the comments section.

Recurring Donations

1. How do I create a recurring donation?

Recurring donations can be made using the pull down menu to the right of the Give This

One Time. Please note that if you set up a recurring donation, this will continue until the recurring transaction record is deleted by our Financial Secretary, Judy Teshima.

2. How do I make any changes to an existing recurring donation?

Please contact Judy Teshima for changes to the amount, frequency or method of your recurring donation. She will delete your recurring donation record. After your recurring donation record has been deleted, you can submit a new recurring donation, as desired.